

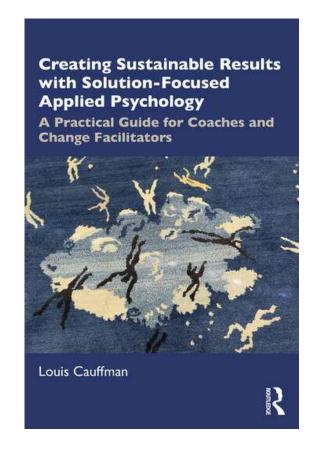
The scientification of SF:

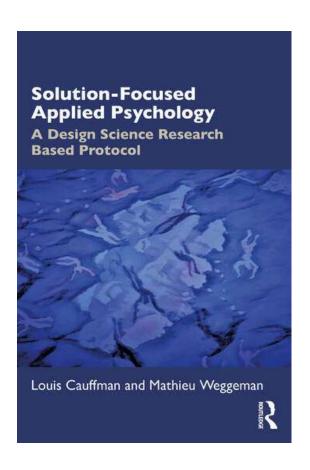
a Design Science Research based approach to improve practical effectiveness

Louis Cauffman

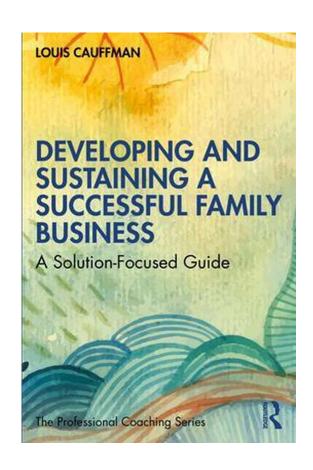


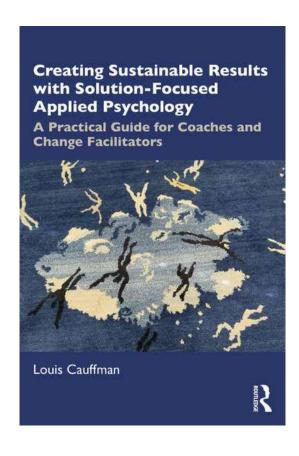
TWIN BOOKS





APPLICATION





PRACTICE

The Solution Cube©

- 1. Basic Axioma's
- 2. Basic Minimax Rules
- 3. Continuation question: non-specific variables
- 4. Mandate: a trilemma
- 5. Seven Step Dance
- 6. Flowchart

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Print on minimum paper weight of 160gsm

Basic Axiom's

- Systemic model
- Client-oriented
- Resource-orientation
- Resilience
- Clover: Ratio-Emotions-Behavior-Interaction
- Science of Well-Being

Basic Rules

- When not broken, no not fix
- If something works good (enough) or better, keep doing it or do more of it
- If something doesn't work, after you tried, stop, learn from it and do something else
- If something Works (good or good enough), offer it to or learn it from someone else

What Works Always?

Manager

- Do I feel understood?
- Authentic Attention
- Respect

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Mandates

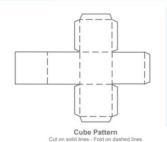
Leader

Coach

Perspective for a Better Future

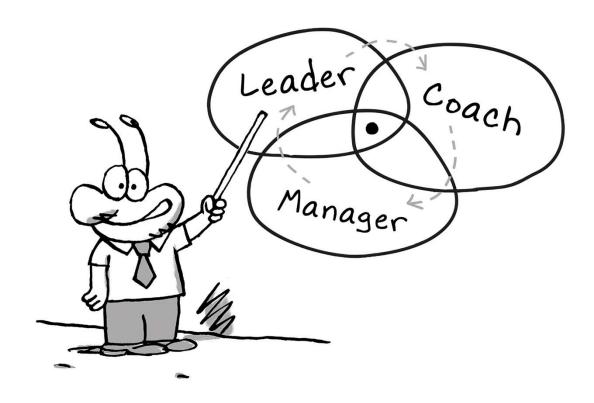
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FLOWCHART CO-EXPERT

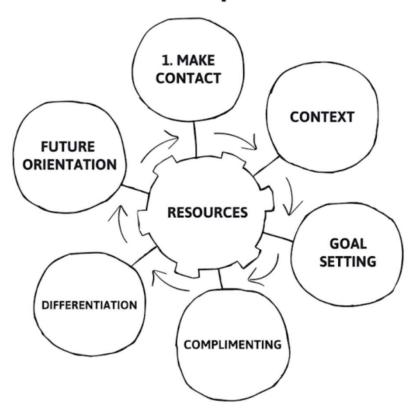




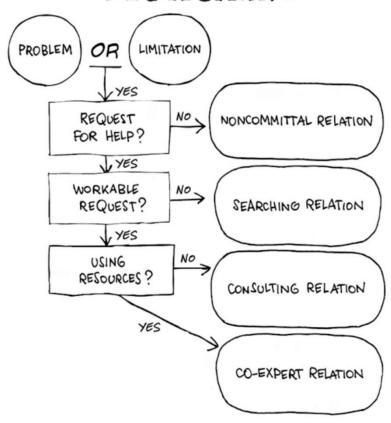




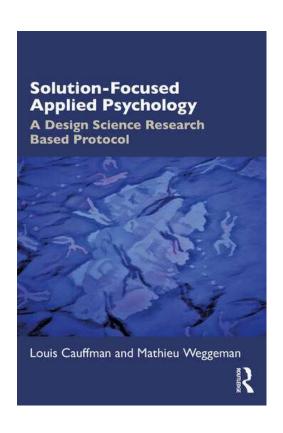
The 7 Step dance



FLOWCHART



Design Science Research



DESIGN SCIENCES

- 1. conducted from perspective of an involved actor
- 2. driven by interest in field problems of this actor
- 3. focused on knowledge-to-improve (not k-to-explain)
- 4. pragmatic validity = key

SF scientification through DSR

- The non-SF community sees the non theorized lack of problem-analysis as bag of tricks
- The non-SF community disregards the epistemological complexity: thinking-behind-the-thinking
- Although evidence-based outcome research, there is a lack of validation of SoFAP approaches
- Solution: →DSR methodology as scientific foundation and validation resulting in 'arrangement of interventions'
- →iterative and recursive dynamic flowchart



Design Conditions

- 1. Practical relevance
- 2. Operational relevance
 - → applicability + easy to learn
- 3. Non-obviousness
 - → exceeds or complements common sense
- 4. Appropriateness
 - → up-to-date + state-of-the-art

Design Principles

- Overall: needs a level of abstraction that allows it to be used by all individuals working in the field at hand.
- CIMO = tools of practice
 - 1. Context: what is the field problem?
 - 2. Intervention: which action(s) should be taken
 - 3. Mechanism: how do the interventions lead to effect
 - 4. Outcome: result to be expected
- → design conditions + principles need to result in SoFAP Protocol

Definition of SoFAP Protocol

- NOT: standardized one-size-fits-all
- DEFINITION of protocol \rightarrow a set of master rules or instructions that govern rules at a lower operational level that guide the ordering of interventions that a change facilitator can use to work efficiently and effectively.

Back ground research gives us:

• Points of Attention



Lessons Learned



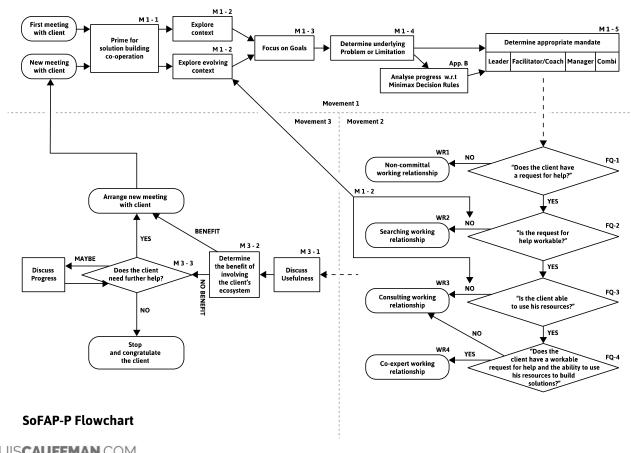
Best Practices

Best Practices validated by SF-DSR research

- 1. Optimalize the working relationship into an alliance
- 2. Set goals in an **active** manner
- 3. Set goals in a **continous** manner
- 4. Concentrate on the client's resources and possibilites
- 5. Use Minimax decision Rules



SoFAP Protocol: Arrangement of interventions



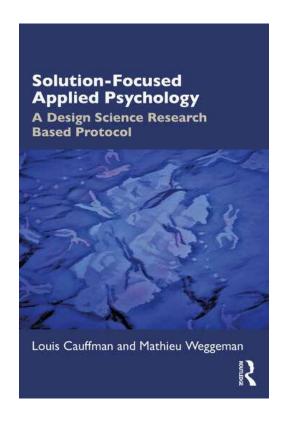
SoFAP Protocol: Arrangement of interventions

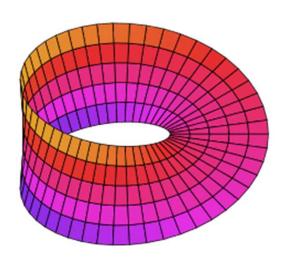


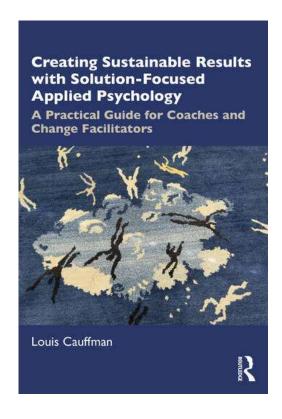
Dynamic arrangement of interventions



TWIN BOOKS = Möbius ring







Journal of Solution Focused Practices

